



Frequently Asked Questions

Which phone pouch do I need to purchase?

Our chosen phone pouch is the School Bears company. We have chosen this one as it signal blocks which we consider a very important feature. It will also allow you to signal block at home should you want some focused family time.

NB. Don't lock the pouch, just soft close it!

How much does the pouch cost to purchase?

The cost to parents/carers is £12.50 and you can pay via ScoPay (www.scopay.com/beaconsfield).

Do I have to purchase a mobile phone pouch?

If you choose not to purchase a pouch, your child will be expected to hand in their phone to Pastoral Hub on arrival on site and collect it at the end of every day.

How does my child unlock at the end of the day?

The pouch is unlocked using an unlocking station positioned on exit routes from school. If they forget to unlock after school, they will not be able to access their mobile phones until the end of the following day.

What if I need to contact my child during the school day?

As in the existing policy, any parent/ carer needing to contact their child during the school day should ring school reception, and staff will deal sensitively with the matter arising. Communication between a child and parent/carer should be rare and only in emergencies.

What if my child needs to contact me during the school day?

As is currently the case, students and parents/carers should not be communicating during the school day. If your child needs to contact you during the school day, they should ask Pastoral Hub or Student Welfare for use of their school landline phone.

What if my child has an after-school club or fixture?

Students will be able to unlock their phone at the end of their day after their club/fixture has taken place.

What if my child does not put their phone in their pouch as requested?

The Behaviour for Learning policy will be updated by September to reflect the new expectations and sanctions will be applied for non-compliance with this very important addition to our school rules.

What if the pouch breaks?

The pouches are highly durable and are designed to last the entire time your child is expected to use them. Any tampering with the pouch will mean that a new one must be purchased. If there is a defect with the pouch from a manufacturer's perspective, then we will issue a temporary pouch whilst we communicate with the company.

What if my child leaves their pouch at home?

This will be a uniform/ equipment behaviour log, and we will keep their phone safe for them all day in a lockable station. They should hand their phone in to Pastoral Hub at the start of the day and collect it at the end of the day.

What if my child loses their pouch around school?

We advise that students put their pouch in a zip pocket in their bag or in their locker. Once the phone is in the pouch it cannot be detected on 'find my device'. The pouches will have a space for your child to write their name for identification purposes.

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My child is diabetic; they need their phone for monitoring - what will they do?

Students with medical conditions that require the use of a mobile phone such as diabetes are known to the school. There will be a medical pouch to purchase in instances of diabetes or other documented medical conditions requiring access to phones during the school day. This will enable students to access devices during the school day in order to manage specific medical conditions. If you need this option for your child, please do not purchase a signal blocking pouch via Scopay; please email studentwelfare@beaconsfieldhigh.school.